

## Our vision

By 2020 adults with multiple needs in West Yorkshire should have the opportunity of:

- a settled home
- positive health and wellbeing
- access to education and employment, and
- trust in a positive future

## Ethos

Individuals with multiple needs:

- are supported by Navigators who build trusting relationships over time and who are service neutral
- receive person-centred support to achieve their hopes and aspirations, and
- inform future delivery models and innovation

## What we do

WY-FI supports people who are not engaging effectively with services and are experiencing entrenched needs in **at least three** of the following four HARM areas:

- Homelessness
- Addiction to drugs and/or alcohol
- Reoffending
- Mental ill-health

## Working together

WY-FI does not deliver services but works with existing local services to co-ordinate and work together effectively to fully meet individual needs in a person-centred and co-ordinated way via a Multi-Agency Review Board (MARB)

## Research and analysis

### 65%

The percentage of WY-FI beneficiaries who are male

A WY-FI beneficiary is most likely to be a white male with an average age of 41



### 35%

The percentage of WY-FI beneficiaries who are female

A female WY-FI beneficiary is most likely to be white with an average age of 36

### 64%

WY-FI beneficiaries who experience all four HARM needs

Homelessness



Addiction



### 31%

WY-FI beneficiaries experience three HARM needs

### 92%

WY-FI beneficiaries experience both mental ill health and addiction

Re-offending



Mental ill health



### 97%

WY-FI beneficiaries with re-offending behaviour experience addiction

### 37.5

Average Chaos Index Score of a WY-FI beneficiary at the beginning of their journey

Chaos Index Score (also known as NDTA score) is an assessment undertaken by a navigator to establish whether an individual will benefit from WY-FI support against a series of need criteria. This is repeated regularly to measure progress. Where progress is positive, the score decreases.

### 48

Maximum Chaos Index Score possible

### 24.5

Average Outcome Star Score of a WY-FI beneficiary at the beginning of their journey

Outcome Star Score is a self-assessment tool for beneficiaries to measure their distance travelled. Where progress is positive, the score increases.

### 100

Maximum Outcome Star Score possible

All figures correct as at 31 August 2016

## 27 months on . . .

### WY-FI beneficiaries

**1050**

the number of beneficiaries the WY-FI Project aims to work with by 2020

**381**

the number of beneficiaries we have started working with at the WY-FI Project

**269**

the number of beneficiaries currently active

**32**

the number of WY-FI beneficiaries who have completed their journey and no longer need support

### Experts by Experience

**50**

experts have contributed . . .

**142**

working days to the WY-FI Project

### Peer Mentoring

**38**

people have completed the accredited CERTA Level 2 qualification in Peer Mentoring

**18**

peer mentors are on placement with WY-FI navigator/specialist teams

**18**

peer mentors have gained paid employment and another 3 peer mentors have start dates pending

### Workforce development

**242**

people have accessed training courses

**17**

training courses have been organised by the WY-FI Project

### System change

**5**

system change action plans have been developed across West Yorkshire

connecting people, services and commissioners

Developing Initiatives for Support in the Community (DISC) is a company registered in England  
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West Yorkshire - Finding Independence  
Delivering Fulfilling Lives:  
Supporting People with Multiple Needs Programme